

# Oakland Police Department

## Filing a Complaint Against the Police

Chief of Police  
Oakland Police Department  
455-7<sup>th</sup> Street  
Oakland, CA 94607

Telephone: (510) 238-3365  
Fax: (510) 238-2251

Internal Affairs Division  
250 Frank H. Ogawa Plaza, Suite C  
Oakland, CA 94612

Telephone: (510) 238-3161  
Fax: (510) 238-3014  
TDD: (510) 777-3333  
Hours: M-F 9 AM to 5 PM

24-Hr Complaint Hotline:  
(866) 214-8834

Citizens' Police Review Board  
1 Frank H. Ogawa Plaza, 11<sup>th</sup> Flr  
Oakland, CA 94612

Telephone: (510) 238-3159  
TDD: (510) 238-2007  
Fax: (510) 238-7084

[www.oaklandnet.com/government/citizens/homepage.html](http://www.oaklandnet.com/government/citizens/homepage.html)

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Any member of the community may file a complaint with the Oakland Police Department\* and/or the Citizens' Police Review Board (CPRB).\*\*

\* *Filing a complaint with the Oakland Police Department does not prevent a member of the community from filing a damage claim against the City or from making complaints with other government agencies or authorities.*

\*\* *The CPRB is composed of 12 members of the Oakland community who have been appointed by the mayor to review complaints.*

### FILING A COMPLAINT

Take a Complaint Packet. The packet contains all the information and forms you will need to file a complaint. In order to process your complaint in a timely manner, read and follow the instructions.

You may also obtain a ***Your Guide to Filing a Complaint Against the Police (TF-3208)*** packet:

1. From any officer or employee;
2. By calling or writing to the Internal Affairs Division;
3. By calling the 24-hour Complaint Hotline;
4. By calling or writing to the CPRB; or
5. Visit a local resource center.

Chinatown Community Resource Center  
(Pacific Renaissance Center)  
388 - 9<sup>th</sup> Street  
Oakland, CA 94607  
Telephone: (510) 238-7930

Latino Community Resource Center  
4470 International Blvd.  
Oakland, CA 94601  
Telephone: (510) 238-7647

Eastmont Precinct  
2651 - 73<sup>rd</sup> Avenue  
Oakland, CA 94605  
Telephone: (510) 777-8500

If you wish to make a complaint or have any questions, call or visit the Internal Affairs Division or the CPRB, or call the 24-hour Complaint Hotline.

If you need assistance with translation into Chinese, Spanish, and Vietnamese, please contact the Internal Affairs Division.