

“FALSE ALARM”

Any activation of an alarm NOT caused by or because of a criminal act or unauthorized entry.

Annual Permit Fees

Residential	\$ 25
Business/Commercial	\$ 35

Permit Waivers

Available for Oakland Unified School District Property, Government Property and Senior Citizens (for seniors over 65 years old with proof of age and primary residency)

Fines

No Permit / False Alarm **\$250 each** for alarm company *and* user

1st False Alarm **No charge**

Before a second false alarm, you may attend an Alarm User Awareness Class. Upon successful completion, you will receive a certificate that you may use in lieu of one(1) \$100 fine, valid for 2 years.

2nd False Alarm **\$100**

3rd False Alarm **\$200**

4th False Alarm **\$300**

and each subsequent false alarm within any 12-month period

Appeals

If your application for a permit has been denied – or if you are an Alarm Business that has received a Notice of Noncompliance – you may appeal that decision by filing a letter of appeal with the Alarm Administrator within 15 days of your notification.

For a complete copy of the Oakland Municipal Code 8.02 Burglar Alarm Systems, visit www.oaklandpolice.com or call 510.238.3525 for more information.

AN ALERT
ABOUT
YOUR
ALARM
SYSTEM!



**You must register
your alarm.
It's the law.**



THE CITY OF OAKLAND
Oakland Municipal Code 8.02 Burglar Alarm Systems



OAKLAND POLICE DEPARTMENT
False Alarm Reduction Unit
510.238.3525 • alarm@oaklandnet.com
www.oaklandpolice.com



What if *you* had a life-threatening emergency, and the police did not arrive because they were responding to someone's *false alarm*?

Remember, by registering and maintaining your alarm, you will help keep *all of us* safer!

This is the law:

FOR ALARM OWNERS

WHAT YOU NEED TO DO RIGHT NOW

If you own an alarm at your home or business, you must...

- **Possess a valid Alarm User Permit** –
 - If you currently have an alarm system, you must apply for an alarm permit immediately.
 - If you have more than one alarm at the same address, you may operate them under a single permit OR under multiple permits. If you choose to have multiple permits, false alarm and service fees will be charged only to the specific activated alarm.
 - You must renew your permit every year.
 - You may not transfer your permit to another alarm user or to a new address.
- **Maintain your alarm system** in good working order and take measures to prevent false alarms.
- **Notify your alarm company** with updated emergency contact information.
- **Tell other people** who may use your alarm system how to use it – especially how to avoid false alarms.
- **Keep a copy of the Alarm Ordinance**, and be sure it's available to anyone who might operate your system.
- **Post the name and 24-hour telephone number** of the person or company responsible for maintaining your system. You must post this notice near every device, and it must be readable from the ground level outside and adjacent to your building.

SOME RULES ABOUT YOUR ALARM ITSELF

You must make sure your alarm system...

- **Does not mimic** emergency or civil defense sirens audible outside of the building
- **Shuts off** within 15 minutes of activation
- **Does not automatically dial the 9-1-1** emergency operator of the Oakland Police Department
- **Has a standby backup power supply** able to operate the system for at least four hours

FOR ALARM COMPANIES

Whether you are a one-person business or a large enterprise, you must...

- **Be certified** as a Qualified Alarm Company by the State of California
- **Hold a valid business license** issued by the City of Oakland's Business License Tax Section
- **Apply and obtain an Alarm Users Permit** on behalf of the Alarm User within 10 days of a new physical installation of an alarm system, change of alarm service, or change in alarm user for a particular alarm site.
- **Maintain records** of the location, devices/services, name and telephone number main contact, plus two alternates, to be notified when an alarm is activated.
- **Have written procedures** to verify every alarm signal (except Duress or Robbery) before contacting police

Annual Permit Fees, Fines & Appeals information on backside of brochure